

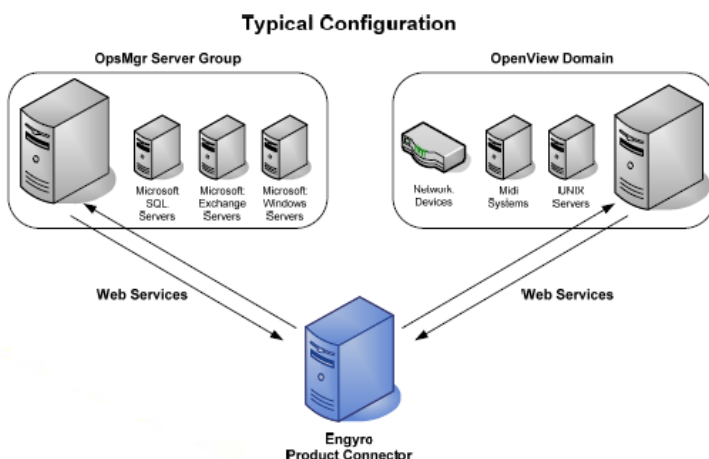
Engyro Product Connector for Operations Manager 2007 to HP OpenView Operations

As the management and administration of today's enterprise applications becomes increasingly specialized, the need to share real-time event management information between support organizations becomes a key component for the successful management of all critical business systems.

The Engyro Product Connector for Operations Manager (Ops Mgr) to HP OpenView Operations (OVO) is designed to provide enterprises of all sizes with complete event sharing and event synchronization between the OpsMgr and the HP OpenView Operations management platforms.

The result is a more robust and seamless management environment which provides significant correlation capabilities. These capabilities can be leveraged to design cross-organization support processes that maximize the resources and strengths of the formerly independent support groups.

The ultimate effect is improved enterprise health, realized by the creation of a better support organization through

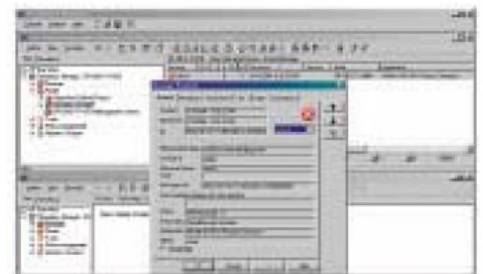


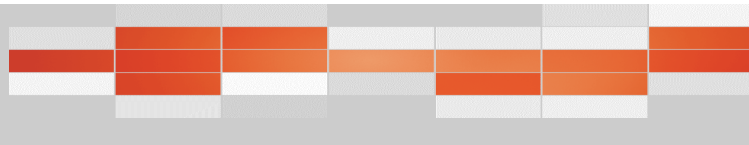
Key Benefits

High Availability —Take advantage of High Availability and support mission critical environments through redundancy of product connectors and run in automatic failover mode.

Guaranteed delivery in both management platforms — New events and updates trigger an automated process that ensures events are received and acknowledged by both management systems. If an event is not acknowledged within defined thresholds, the event is resent and the acknowledgement logic is re-initiated.

Critical event properties synchronized between OpsMgr and OpenView Operations —Multiple event properties are kept in sync as events flow between management platforms. This enables specific event information to be shared between support organizations; furthering problem diagnostic capabilities.





Key Features

Event creation, acknowledgement and closure is mirrored between OpsMgr and OpenView — As events on each management platform are created, modified and ultimately closed in the course of normal support operations, this change in status is communicated between the systems.

Customizable event severities when OpenView Operations events are created from OpsMgr alerts — The severity level of OpsMgr alerts can be mapped to any severity level in OpenView Operations as the new OpsMgr alerts are forwarded and the OpenView Operations events are created.

OpsMgr Management Pack to monitor the Engyro Product Connector — The Engyro Product Connector for OpsMgr to HP OpenView Operations is equipped with a OpsMgr Management Pack written specifically to monitor the operational status of the product connector. Any problems detected by the management pack are immediately relayed to OpsMgr where automated notifications can be configured to alert appropriate support organizations.

Automatic failover to other OVO servers — Support for multiple OVO servers. Failover to additional servers when the product connector is unable to communicate with the primary.

Web Services Communication Mechanism — The Engyro Product Connector for OpsMgr to HP OpenView Operations utilizes industry standard web services to communicate between OpsMgr and OpenView Operations. The result is an extremely efficient communication path between the two management platforms.

For more information : <http://www.microsoft.com/opsmgr>.
<http://www.engyro.com>

Additional Capabilities

- Uses web services for communication between OpsMgr and OVO
- Support of multiple OpsMgr Management Groups communicating with a single OVO server
- Redundancy of product connectors — run in automatic failover mode
- Management and configuration of product connector via OpsMgr console
- Best attempt delivery options — define the number of attempts when sending alerts to OVO

System Requirements

- Microsoft Environment:
 - Windows 2000/2003 Server/Workstation
 - Systems center Operations Manager 2007
- HP OpenView Environment:
 - HP OpenView Operations Version 7.x/8.x